



Clock PMS+

Validated Integration with Lightspeed Restaurant POS (K-Series)

Certification date: Feb 3, 2023

Partner Company Overview

Clock Software offers a complete and integrated suite of cloud-based hotel management software, distribution systems and guest engagement apps, with Clock PMS+ at the forefront.

Integration Overview

The integration between Clock PMS+ and Lightspeed Restaurant POS (K) enables Hotel bars and Restaurants to look up checked in guests and Company Accounts on the POS and post food and beverage charges to the Guest Reservation and to Company Accounts. All the non-reservation related revenue, which is paid in the Hotels F&B Outlet gets transferred to Clock PMS+.

Supported Version of Lightspeed Restaurant POS (K-Series)

App Store Version: 23.3.1.7623 (upwards compatible)

Availability by Region

The integration enables usage in the following regions:

Markets	Supported
Tax-Inclusive regions	Yes ▾
Tax-Exclusive regions	No ▾

Integration Details

The integration enables the following:

POS Search requests	Supported
Search for Guest name	Yes ▾
Search for partial Guest names	Yes ▾
Search for room sharer	Yes ▾
Search for room numbers	Yes ▾
Search for partial room numbers	Yes ▾
Search for Company Accounts	Yes ▾
Search for alphanumeric room identification	Yes ▾
Block room charges	Yes ▾

POS Post / Charge requests	Supported
Charge to Guest Reservations	Yes ▾
Charge Tips to Guest Reservations	Yes ▾
Charge to Company Accounts	Yes ▾
Charge Tips to Company Accounts	Yes ▾

Void of a Guest Reservation charge on the same day	Yes ▾
Void of a Company Account charge on the same day	Yes ▾
Void of a Guest Reservation charge on a following day	Yes ▾
Void of a Company Account charge on a following day	Yes ▾
Non-reservation postings (Cash + Credit Card payments)	Yes ▾
Void of non-reservation postings (Cash + Credit Card payments) on the same day	Yes ▾
Void of non-reservation postings (Cash + Credit Card payments) on a following day	Yes ▾
Reopen an account	Yes ▾
Corrections of tips on a closed account	Yes ▾
Post tips to a Guest Reservation / Company Account without items / revenue	Yes ▾
Split an account by number of covers, item or seat (advanced table split)	Yes ▾
Split an account by amount	Yes ▾
Change the Payment method of a closed account	Yes ▾
Refund	Yes ▾
Cross - Business - Location Transfer	Yes ▾
Gift cards	Yes ▾
Transfer Operation	Yes ▾
Service Charges (taxed)	No ▾
Service Charges (tax-free)	No ▾

Technical Details

API Endpoints / Features used

PMS Provider features	Yes / No
SEARCH_BY_NAME	Yes ▾
MIRRORING	Yes ▾
PARTIAL_PAYMENTS	Yes ▾
MULTI_PAYMENTS	Yes ▾

Financial API	Yes / No
Get businesses	Yes ▾
Get accounting groups	Yes ▾
Get tax rates	No ▾
Get payment methods	Yes ▾
Get financials	Yes ▾

Order & Pay API	Yes / No
Get floor plans	No ▾



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